TOTAL FUEL © 2000
for WINDOWS 98/NT/ME
Fuel Oil Management Software

NEW VERSION FOR 2001

PRESENTATION KIT

MARKET LINE COMPUTERS
317 Harrington Ave., Closter, NJ 07624
800-284-4877

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SAMPLE
SCREENS
&
REPORTS
MAIN MENU

DAILY START-UP
CUSTOMER INFORMATION FOLDERS

Oil

Credit/Budget

General

Service
SELECTION GROUPS

Here are samples of some of the selection groups available.

- Oil Delivery
- Management

- Budget Control
- General Operations
TRANSACTION ENTRY

Oil Entry

Cash Receipts
TRANSACTION ENTRY

Service Billing

Journal Entry
### Monthly Posting Journal Detail

<table>
<thead>
<tr>
<th>Account #</th>
<th>Date</th>
<th>Description</th>
<th>Ref No</th>
<th>Gals Amt</th>
<th>Amount</th>
<th>Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>58</td>
<td>8/24/97</td>
<td>FIN CHARGE</td>
<td>40</td>
<td>1.55</td>
<td>15.65</td>
<td>0.00</td>
</tr>
<tr>
<td>57</td>
<td>11/2/97</td>
<td>OPEN BAL DEBIT</td>
<td>26</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>57</td>
<td>12/5/97</td>
<td>FUEL OIL</td>
<td>10725</td>
<td>150.0</td>
<td>175.0</td>
<td>-3.2</td>
</tr>
<tr>
<td>57</td>
<td>12/25/97</td>
<td>PAYMENT</td>
<td>80</td>
<td>-175.0</td>
<td>-178.59</td>
<td>3.59</td>
</tr>
<tr>
<td>57</td>
<td>01/02/98</td>
<td>FUEL OIL</td>
<td>2763</td>
<td>260.0</td>
<td>263.71</td>
<td>0.00</td>
</tr>
<tr>
<td>57</td>
<td>02/09/98</td>
<td>PAYMENT</td>
<td>80</td>
<td>-263.71</td>
<td>-263.73</td>
<td>0.00</td>
</tr>
<tr>
<td>58</td>
<td>11/2/97</td>
<td>OPEN BAL DEBIT</td>
<td>26</td>
<td>363.82</td>
<td>363.82</td>
<td>0.00</td>
</tr>
<tr>
<td>58</td>
<td>12/5/97</td>
<td>FUEL OIL</td>
<td>2087</td>
<td>200.2</td>
<td>221.54</td>
<td>0.00</td>
</tr>
<tr>
<td>58</td>
<td>12/25/97</td>
<td>PAYMENT</td>
<td>80</td>
<td>-221.54</td>
<td>-221.54</td>
<td>0.00</td>
</tr>
<tr>
<td>57</td>
<td>01/02/98</td>
<td>FUEL OIL</td>
<td>2735</td>
<td>143.3</td>
<td>152.33</td>
<td>0.00</td>
</tr>
</tbody>
</table>

### Monthly Posting Journal Summary

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Debits Gallons</th>
<th>Credit Gallons</th>
<th>Debits ($)</th>
<th>Credit ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>FUEL OIL</td>
<td>208.9701</td>
<td>0.00</td>
<td>218.9701</td>
<td>0.00</td>
</tr>
<tr>
<td>11</td>
<td>MISCELLANEOUS</td>
<td>0.00</td>
<td>0.00</td>
<td>705.20</td>
<td>0.00</td>
</tr>
<tr>
<td>13</td>
<td>CLEANING SERVICE</td>
<td>0.00</td>
<td>0.00</td>
<td>568.45</td>
<td>0.00</td>
</tr>
<tr>
<td>14</td>
<td>REGULAR SERVICE</td>
<td>0.00</td>
<td>0.00</td>
<td>3,492.47</td>
<td>0.00</td>
</tr>
<tr>
<td>15</td>
<td>SERVICE CONTRACT</td>
<td>0.00</td>
<td>0.00</td>
<td>955.00</td>
<td>0.00</td>
</tr>
<tr>
<td>16</td>
<td>OVERTIME SERVICE</td>
<td>0.00</td>
<td>0.00</td>
<td>59.50</td>
<td>0.00</td>
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<tr>
<td>17</td>
<td>INSTALLATION</td>
<td>0.00</td>
<td>0.00</td>
<td>4,328.79</td>
<td>0.00</td>
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<tr>
<td>20</td>
<td>TANK INSURANCE</td>
<td>0.00</td>
<td>0.00</td>
<td>24,000.00</td>
<td>0.00</td>
</tr>
<tr>
<td>26</td>
<td>OPEN BAL DEBIT</td>
<td>0.00</td>
<td>0.00</td>
<td>35,369.35</td>
<td>0.00</td>
</tr>
<tr>
<td>31</td>
<td>DELAY CHARGES</td>
<td>0.00</td>
<td>0.00</td>
<td>129.92</td>
<td>0.00</td>
</tr>
</tbody>
</table>
Acme Oil Company  
(201) 768 – 8887  
100 Elm Street  
Paramus, NJ 07306-4607

BILL TO ACCOUNT #: 10372

David Giordano  
42 Beach Avenue  
Arcadia, NJ 08779

** WE NOW ACCEPT VISA & MASTERCARD

<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/31/01</td>
<td>237.5 GALLONS #2 FUEL OIL @ $ 1.699</td>
<td>403.51</td>
</tr>
</tbody>
</table>

IF ACCOUNT IS CURRENT, PLEASE 
DEDUCT $23.75 IF PAID BY 11/15/01 
DISCOUNTED TOTAL: $379.76 (1.5990)

Date       Invoice #
10/31/01    14459

Acme Oil Company  
10372

INVOICE TOTAL  403.51

On balances of 30 days or over we will compute a 
FINANCE CHARGE OF 1.50 % PER MONTH, WHICH IS 
18.0 % ANNUAL PERCENTAGE RATE.

<table>
<thead>
<tr>
<th>PREVIOUS BAL</th>
<th>PAY THIS AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>77.36</td>
<td>480.87</td>
</tr>
</tbody>
</table>
Acme Oil Company  
(201) 768 - 8887  
100 Elm Street  
Paramus, NJ 07306-4607

BILL TO ACCOUNT #: 10372

Jensen Properties, Inc.  
Attn: Jim Jensen  
311 Buckland Road  
Princeton, NJ 08540

Payments received after this date will appear on next month's billing.

04/30/01

STATEMENT

PLEASE INSERT AMOUNT PAID

$ 

This statement due when rendered.

Reference
Mr. Marcus Busey  
45 West Lake Drive  
Wakefield, NJ 07532

TEAR ON DOTTED LINE AND RETURN TOP PORTION WITH YOUR PAYMENT

<table>
<thead>
<tr>
<th>DATE</th>
<th>REFERENCE</th>
<th>QUANTITY</th>
<th>DESCRIPTION</th>
<th>CHARGES</th>
<th>CREDITS</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/02/01</td>
<td>584</td>
<td></td>
<td>PAYMENT</td>
<td></td>
<td>-175.71</td>
<td>75.00</td>
</tr>
<tr>
<td>04/10/01</td>
<td>344897</td>
<td>139.2</td>
<td>#2 FUEL OIL</td>
<td>152.35</td>
<td></td>
<td>227.35</td>
</tr>
<tr>
<td>04/28/01</td>
<td>647831</td>
<td></td>
<td>SERVICE CALL</td>
<td>47.50</td>
<td></td>
<td>274.85</td>
</tr>
</tbody>
</table>

YOUR ACCOUNT IS NOW ** PAST DUE **!
PLEASE FAVOR US WITH YOUR REMITTANCE
BY RETURN MAIL. THANK YOU.

Acme Oil Company  
10372

On balances of 30 days or over we will compute a
FINANCE CHARGE OF 1.50% PER MONTH, WHICH IS
18.0% ANNUAL PERCENTAGE RATE.

<p>| PAY THIS AMOUNT ➤ | $ 274.85 |</p>
<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/07/2001</td>
<td>Clean &amp; Service Heating Unit</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Efficiency Test</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.00 Hours @ 29.95</td>
<td>59.90</td>
</tr>
<tr>
<td></td>
<td>-------------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td></td>
<td>1 Oil Filter Element Fulflo @ 3.95</td>
<td>3.95</td>
</tr>
<tr>
<td></td>
<td>1 Oil Filter-Gasket-Fulflo @ 0.95</td>
<td>0.95</td>
</tr>
<tr>
<td></td>
<td>1 Nozzle - .65-60'S @ 7.75</td>
<td>7.75</td>
</tr>
<tr>
<td></td>
<td><strong>SUB-TOTAL PARTS:</strong></td>
<td>12.65</td>
</tr>
<tr>
<td></td>
<td><strong>INVOICE SUB-TOTAL:</strong></td>
<td>72.55</td>
</tr>
<tr>
<td></td>
<td><strong>TAX:</strong></td>
<td>4.35</td>
</tr>
<tr>
<td></td>
<td><strong>INVOICE TOTAL:</strong></td>
<td>76.90</td>
</tr>
</tbody>
</table>

On balances of 30 days or over we will compute a FINANCE CHARGE OF 1.50% PER MONTH, WHICH IS 18.0% ANNUAL PERCENTAGE RATE.

<table>
<thead>
<tr>
<th>PREVIOUS BAL</th>
<th>PAY THIS AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>77.36</td>
<td>$ 154.26</td>
</tr>
</tbody>
</table>
ACME OIL COMPANY  
(201) 768 - 8887  
100 ELM STREET  
PARAMUS, NJ 07306-4607

BILL TO ACCOUNT #: 52641

Best of All Construction, Inc.  
32 Elmer Street  
Belleville, NJ 07109

** WE NOW ACCEPT VISA & MASTERCARD

<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/18/00</td>
<td>247.5 GALLONS ON ROAD DIESEL @ $ 0.759</td>
<td>187.85</td>
</tr>
<tr>
<td></td>
<td>FEDERAL DIESEL EXCISE</td>
<td>60.39</td>
</tr>
<tr>
<td></td>
<td>STATE GROSS RECEIPTS TAX</td>
<td>9.90</td>
</tr>
<tr>
<td></td>
<td>STATE DIESEL EXCISE TAX</td>
<td>33.41</td>
</tr>
<tr>
<td></td>
<td>STATE SALES TAX - FUEL</td>
<td>11.66</td>
</tr>
</tbody>
</table>

Date: 04/18/00  
Invoice #: 36812

INVOICE TOTAL 303.21

On balances of 30 days or over we will compute a FINANCE CHARGE OF 1.50 % PER MONTH, WHICH IS 18.0 % ANNUAL PERCENTAGE RATE.

PREVIOUS BAL 132.76

PAY THIS AMOUNT $ 435.97
MONTHLY BUDGET SUMMARY

PLEASE INSERT AMOUNT PAID

$ __________

Reference:
Mr. Marcus Busey
45 West Lake Drive
Wakefield, NJ 07532

** WE NOW ACCEPT VISA & MASTERCARD **

MONTHLY BUDGET AMOUNT ... 129.00

Payments received after this date will appear on next month's billing.

03/31/01

BILL TO ACCOUNT #: 10372

Jensen Properties, Inc.
Attn: Jim Jensen
311 Buckland Road
Princeton, NJ 08540

** WE NOW ACCEPT VISA & MASTERCARD **

TEAR ON DOTTED LINE AND RETURN TOP PORTION WITH YOUR PAYMENT

<table>
<thead>
<tr>
<th>CURRENT</th>
<th>PAST DUE</th>
<th>NON-BUDGET</th>
<th>TOTAL DUE</th>
<th>PREVIOUS BALANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>129.00</td>
<td>129.00</td>
<td>0.00</td>
<td>258.00</td>
<td>69.60</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DATE</th>
<th>REFERENCE</th>
<th>QUANTITY</th>
<th>DESCRIPTION</th>
<th>CHARGES</th>
<th>CREDITS</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/17/01</td>
<td>344897</td>
<td>139.2</td>
<td>#2 FUEL OIL</td>
<td>175.25</td>
<td></td>
<td>244.85</td>
</tr>
</tbody>
</table>

ACME OIL COMPANY

RUNNING ACCOUNT BALANCE

BUDGET AMOUNTS

PAY THIS AMOUNT ➤ 258.00
Acme Turbine Company
19 Miller Avenue
Prospectown, NY 10476
201-768-8887

Right turn off at 47 & 2nd St. E. 1/2 mile down & left into the white cut-back in

Dunn oil tank. Tax fill location (11/01/00) 6.868

550 C Rear 407

6.868 550 C Rear 407

WHT 3 0 B 0000

METER READING LAST DIGIT DENOTES 1/10TH GALLONS

MARKET LINE COMPUTERS
(800) 260-4877
317 Harrington Avenue
Closter, NJ 07624

Deliver to tank in rear of building. Check will be in front office.

LIC #: 134-5678

ACCOUNT NO.
PRODUCT
DECEMBER 11/01/00
DIESEL
NY GRT
NY SSTX
ST EXCIS

BALANCE DUE: 214.56

SAVE... PAY WITHIN
10 DAYS AND DEDUCT 5.0 CENTS/GALLON

IN TANK AFTER
PAYMENT REGO

CUSTOMER SIGNATURE

08/923
Total Fuel
System Requirements

Computer System:
Minimum: 800 MHz Computer w/ 20 Gig HD, 128MB Ram

Operating System:
Windows 98_SE, Windows 2000, Windows NT or Windows XP

Video:
High Color (16 Bit) w/greater than 256 colors for best results (640 x 480)

Printer Ports:
Single User: 2 LPT ports
Multi User: 2 LPT ports available anywhere on the network

Modem:
Minimum: Any 56K standard modem.
Recommend: Any 56K standard EXTERNAL modem.

Backup Device:
Any reliable backup device with a capacity of at least 250MB / day will work. Customers
must be well versed in the operation of this device.

Laser Printer:
Minimum: Any laser printer with a multiple sheet paper bin.
Recommend: (Speed) 14 pages / minute or faster. Paper bin: 200 sheets or larger.

Dot Matrix Printer:
A Wide Carriage, high-speed impact printer with a user definable form length, such as the
Lexmark 2481 or the Okidata 321 / 521, is required to print Tickets. (The hardware
vendor should set the form-length.) A Narrow Carriage version of these printers can be
used when Short Tickets are used.

Communications Software:
Required: PcAnywhere by Symantec (latest version supported by Symantec)

Electrical:
Dedicated circuits and Uninterruptible Power Supplies w/surge protection are strongly
suggested.

Network:
Must be installed by qualified networking specialists using 100 BT NIC(s) or faster w/CAT
5 cable & a 100 BT Hub or Switch.
Total Fuel Technical Notes

&

Installation Guidelines

General Printer Notes:
Printers should be installed using the latest drivers from the manufacturer. Printer names and share names must be a single word (no spaces). The Generic / Text Only driver must be installed on the Ticket printer. Print a windows test page to each printer installed (both locally and over the network where applicable).

Network Notes:
The hard drive on the application server must be shared with FULL ACCESS and contain no spaces in the “Shared as” drive name. Workstations must have a permanent drive mapped to the root of that drive. Users must also have full access to these drives.

System Response Time / Speed:
Aside from having the fastest processors and drives available and adequate memory there are some issues that can help ensure good system response time. For starters purchase only business class machines. Avoid computers that are pre-loaded with software and drivers that will not be used. Sometimes the best way to get around this is to format the drive and install the operating system clean (not from a recovery disk). Then install all the latest drivers, updates and patches from Microsoft and other manufacturers (such as video and network card companies) that are appropriate for your system. Network response times can be improved by installing a high-speed Switch as opposed to a Hub.

Backup Device:
Customers must be well versed in the operation of the chosen device. Full backups of all appropriate application directories should be completed daily and backup media should be rotated at least every other day. To provide for “disaster recovery” at least one backup should be stored off-site and updated frequently. We recommend a seven backup rotation consisting of Monday thru Saturday and the seventh being a month end backup that is stored off-site.

If You Have Problems:
1. Rem out all unnecessary lines in the config.sys and autoexec.bat.
2. Remove any items in the startup folder that are not required.
3. Un-check any items in the Startup Tab of MSCONFIG that are not necessary.
4. Display settings should not contain background patterns, wallpaper or animations.
5. Disable any automatic anti-virus programs and run them on a schedule instead.
6. Disable all power management in your system (including the System BIOS)
7. Verify there is at least 1 Gig of free HD space.
8. Perform a thorough Scandisk on the application hard drive and on all workstation c: drives.
9. Only run scheduled tasks (such as Scandisk, Defrag and anti-virus programs) during non-business hours.